



2020-2021 ISLAND INFORMATION

PIB FREIGHT ROOM:

Beginning Monday, December 28, Griffing Flying Service will be transporting all freight to PIB until the ferry resumes service. Rhonda will be the freight attendant again this year.

HOURS: 11 am-4 pm Monday-Friday

CONTACT: For questions during normal freight room hours, please call (419) 285-8042. For questions outside of freight room hours, please call (419) 734-5400 ext. 1 or text (419) 210-1592.

PROCESS: A signature will be required for all freight pick-ups.

KROGER GROCERY PICK-UP FOR ALL ISLAND RESIDENTS:

Beginning Wednesday, December 30, we will be picking up groceries at the Port Clinton Kroger every Wednesday morning. Groceries will be transported to the islands on our mail flight at 9 am. We will call or text you to inform you of your grocery delivery.

COST: \$5 per box of groceries + a \$10 delivery fee **These are the handling costs on behalf of Griffing Flying Service. Kroger may also have their own fees.

PROCESS: Grocery orders must be placed using the Kroger app. Orders must be in BY MONDAYS AT 4 PM.

PLEASE NOTE: You can update your credit card information on our website at <https://www.flygriffing.com/winter-customers-information-form> for freight charging purposes. Groceries may not be delivered if we do not have valid information.

PRESCRIPTION DROP-OFF FOR ALL ISLAND RESIDENTS:

We will be transporting prescriptions from Bassett's, Rite Aid, and Wal-Mart on an as needed basis. Prescriptions will be transported to the islands after 2 pm the day of drop off. We will call or text you to inform you of your prescription delivery.

COST: FREE! Prescriptions fly free.

PIB RESIDENTS: Your prescriptions can be picked up from the freight room at the airport Monday-Friday from 11 am-4 pm. Please call (419) 285-8042 during normal freight room hours with any prescription questions.

KI & MB FREIGHT:

If you would like us to TEXT you with freight updates, please text us at (419) 210-1592.

If you would like us to CALL you with freight updates, please call us at (419) 734-5400 ext. 1.

Please contact us as soon as possible with your most up-to-date contact information for the 2020-2021 winter flying season.

If you have any questions or concerns, please call us at (419) 734-5400 ext 1 or text us at (419) 210-1592.



2020-2021 ISLAND PRICING & GUIDELINES

FACE COVERINGS ARE **REQUIRED** FOR ISLAND FLIGHTS.

Children ages 9 and under may be exempt from this requirement.

Bass Islands (South, Middle, and North) and Kelley's Island
\$95 round trip per adult; \$47.50 one way (ages 10 and up)
\$47.50 round trip per child; \$23.75 one way (ages 3-9)
FREE for children ages 2 and under

****Inter-Island Policy:**

All inter-island flights have a 2 seat minimum.

Example: one person flying PIB to MBI will cost \$95 (2 seats at \$47.50 each); two people flying PIB to MBI will also cost \$95 (2 seats at \$47.50 each); three people flying PIB to MBI will cost \$142.50 (3 seats at \$47.50 each).

The 2 seat minimum is only required for inter-island flights.

****Dog Rates:**

Dogs (10 pounds and under) are \$5 one way, \$10 round trip per dog

Dogs (over 10 pounds) are \$10 one way, \$20 round trip per dog

REMINDER: All dogs must be on a leash or in a crate when traveling. Dogs must also be accounted for when you make your reservation.



WINTER KROGER GROCERY PICK-UP



EVERY **WEDNESDAY**, GRIFFING FLYING SERVICE PICKS UP GROCERY ORDERS FROM THE PORT CLINTON KROGER. WE WILL CALL OR TEXT YOU TO INFORM YOU OF YOUR GROCERY DELIVERY.

COST: \$5 PER BOX OF GROCERIES + A \$10 DELIVERY FEE **THESE ARE THE HANDLING COSTS ON BEHALF OF GRIFFING FLYING SERVICE. KROGER MAY ALSO HAVE THEIR OWN FEES.

PROCESS: GROCERY ORDERS MUST BE PLACED USING THE KROGER APP BY **MONDAY AT 6 PM**. PLEASE SELECT **ANY TUESDAY PICK-UP TIME** TO ENSURE YOUR ORDER IS READY FOR **WEDNESDAY DELIVERY**.

PLEASE BE SURE TO ALSO INCLUDE YOUR ISLAND OF RESIDENCE WITH YOUR NAME ON YOUR PICK UP ORDER - **EXAMPLE: JOHN SMITH (KELLEY'S ISLAND)

PLEASE BE SURE TO CALL US WITH UPDATED CREDIT CARD INFORMATION FOR FREIGHT CHARGING PURPOSES. GROCERIES MAY NOT BE DELIVERED IF WE DO NOT HAVE VALID INFORMATION.

If you have any questions or concerns for Kroger, please contact Matthew Boze (Pick-up Supervisor) at (419) 734-7911.

If you have any questions or concerns for Griffing Flying Service, please contact our office at (419) 734-5400 ext. 1.